

SERVICES CATALOG

Services

Strategy, infrastructure, and IT innovation under a single responsibility.

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Seven services. One way of working.

We group what we do into three families — Strategy, Infrastructure, and Innovation — but we always deliver the entire operation under a single responsibility. This is the summary. Each service has its own catalog available for download.

At SATIC we integrate the layers that critical projects rarely deliver together. Twenty years deploying technology in sectors where availability and security leave no room to improvise. No shortcuts, no subcontracting what's critical, and a single point of contact from the first conversation to continuous operation.

Each entry in this catalog summarizes **what it includes**, **how we apply it**, and **where it adds real value**. The selection keeps the technical — and operational — language we work with on site. If you want to go deeper into any of them, the individual catalog is downloadable from its URL on satic.es.

The whole operation, a single responsibility: what we design is what we deliver and what we then sustain over time. That technical continuity from the first day to the last is the difference.

IT consulting tailored to your goals

CONSULTING

THREE PILLARS FOR A SOLID IT STRATEGY

- **Technology consulting**

Advice on how to use IT to achieve business goals with proven solutions.

- **Strategy and transformation**

Design of the technology roadmap aligned with the business's short- and long-term goals.

- **Information security**

Preventive and reactive measures to safeguard and protect information while maintaining CIA.

EVERYTHING THAT GOES INTO AN IT CONSULTING ENGAGEMENT

- **IT platform management**

Comprehensive operation and maintenance of the technology estate.

- **Consolidation and virtualization**

We optimize servers and workstations to reduce CAPEX/OPEX.

- **Systems integration**

We connect heterogeneous applications, data, and processes.

- **Risk analysis**

Identification, assessment, and a prioritized mitigation plan.

Shall we start with the assessment?

Energy Consulting

CONSULTING

WHAT YOUR COMPANY GAINS FROM GOOD MANAGEMENT

- **Cost savings**

An immediate and sustained reduction in energy spend, with a direct improvement in competitiveness and operating margin.

- **Risk reduction**

Less exposure to volatile tariffs, changing regulation, and fines for non-compliance.

- **Strategic information**

More consumption data enables finely tuned strategic planning and opens up concrete opportunities for improvement.

- **Competitiveness**

Meeting energy certifications positions your company with the clients and tenders that already require them.

THREE FRONTS FOR A SOLID ENERGY REVIEW

- **Consumption analysis**

An audit of energy use and consumption with real measurement and historical data to establish the baseline.

- **Improvement opportunities**

- **Significant areas**

Identification of the facilities, equipment, and processes with the greatest impact on consumption, and the variables that drive it.

Shall we start with an energy audit?

Infrastructure & Systems

SYSTEMS

THE SOLID FOUNDATION YOUR BUSINESS RESTS ON

- Support for end-user hardware and software infrastructure in corporate environments.
- **Managed Services**
Continuous maintenance and support of IT infrastructures with measurable SLAs.
- **Network and systems administration**
Alarm monitoring, automation, management, and effective, cost-efficient maintenance.

EVERYTHING YOU NEED TO OPERATE WITHOUT SCARES

- **HW/SW operation**
Deployment, configuration, and maintenance of client and server equipment.
- **Helpdesk L1-L3**
Tiered support with fast first-contact resolution.
- **24/7 monitoring**
Active monitoring, alerts, and response before it affects the service.
- **Backup and DR**
Periodic backups, retention, and verified recovery plans.

Can we help with your infrastructure?

Connectivity without compromise

TELECOMMUNICATIONS

THREE FRONTS TO CONNECT YOUR BUSINESS

- **Fiber optics**

Deployment over large areas guaranteeing bandwidth, low latency, and high power.

- **Broadband and 5G**

Next-generation networks with fast and ultra-fast connections that enable IoT, AI, and Big Data.

- **Telephony and VoIP**

EIGHT FRONTS FOR A NETWORK WITHOUT SURPRISES

- **FTTH / FTTO**

Fiber deployment to homes and offices with an optimized last mile.

- **Enterprise broadband**

Symmetric connectivity with SLA, static IP, and premium support.

- **VoIP / IP-PBX**

IP PBXs, terminals, and managed SIP services.

- **Corporate Wi-Fi**

Wi-Fi 6/6E campus design with roaming and captive portal.

Shall we connect your next site?

Your IT department, managed

MANAGED SERVICES

BENEFITS OF MANAGED SERVICES

- **Outsourcing**

By outsourcing these activities, the company can focus more easily on its business strategy.

- **Availability**

It ensures the availability of the platforms that depend on IT and better serves the areas that rely on them.

- **Cost reduction**

It reduces the operating and infrastructure costs that an in-house IT department requires.

- **Adaptability and scalability**

We work with the most innovative technologies, and the solution grows with you when expansion is needed.

FIVE PHASES FOR A SERVICE THAT PERFORMS

- **Onboarding**

Asset inventory, knowledge transfer, and definition of procedures.

- **Monitoring**

24/7 monitoring with automated alerts and diagnosis before it affects the service.

- **Operation**

Daily execution with ITIL processes: incidents, requests, and controlled changes.

- **Reporting**

Measurable metrics and SLAs, periodic reports with actionable trends.

Shall we free you from day-to-day IT?

Cloud, IoT, and Industry 4.0

SERVICES

FOUR PILLARS OF THE FOURTH INDUSTRIAL REVOLUTION

● Cloud Computing

Infrastructure, platforms, and applications managed in the cloud with elasticity, security, and a pay-per-use model.

● Big Data & Analytics

Capture, storage, and exploitation of large data volumes for predictive and prescriptive analytics.

● IoT

Massive sensorization, LPWAN/cellular connectivity, and device orchestration to bring physical data into the digital world.

● Industry 4.0

Connected factories with smart assets, digital twins, and predictive maintenance for maximum efficiency.

WHY BRING YOUR INDUSTRY INTO IOT

■ Real time

IoT sensorization automates data capture and provides valuable information at the exact moment, making decision-making easier.

■ Asset productivity

More efficient use of assets improves productivity performance and the quality of the end products.

■ TCO cost

Automating production lines cuts operating costs: machines handle routine tasks and boost human creativity.

■ Availability

IoT reduces downtime by allowing you to monitor the condition of machinery and anticipate failures before they happen.

Shall we start your 4.0 transformation?

SCADA / HMI Automation

SYSTEMS

THREE TECHNOLOGIES, ONE CONTROL SYSTEM

● SCADA

Remote supervision, control, and data acquisition. A command cabin that improves operational decision-making.

● PLC

Programmable logic controllers that orchestrate machines, integrate SCADA, and connect to the industrial ecosystem.

- Human-Machine Interfaces that democratize access to SCADA and let you operate the plant intuitively.

WHAT YOUR PLANT GAINS BY COMBINING SCADA AND HMI

■ Safety

Reduction of human error in critical tasks and full traceability of operations.

■ Data and analytics

Massive capture of variables to optimize the process and anticipate maintenance.

■ Productivity

Automation of repetitive processes, fewer stoppages, and greater uniformity in production.

■ Accessibility

HMI democratizes access to SCADA: any operator interacts with the process intuitively.

Shall we automate your next plant?

11 · NEXT STEP

Let's talk about your project.

If you want to go deeper into any of the previous pages, download the individual catalog or get in touch directly. No strings attached.

Let's talk.

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Full online catalog

Where the catalog falls short, we build it.